



NON - PROFIT  
**THE RIALTO  
THEATRE**  
FOUNDATION

## How to Use Your Rialto Theatre Golden Ticket or Stadium membership

You Rock! Welcome to the Rialto Membership Family. Your support helps protect and program the historic Rialto Theatre, 191 Toole, and R Bar, and allows us to continue bringing excellent live performance to our community.

**Welcome Packet:** Your membership packet contains your membership card along with any coupons, gift cards, and parking passes related to your membership benefits. Please note that your Rialto Membership card is also the same card used for \$1 off drinks, and up to 10% Discount at a Select Sponsors (a complete list of participating businesses can be found on our website).

**Show Tickets:** Your Rialto membership is good for shows at both the Rialto Theatre and 191 Toole\* venues (excluding some rental events). Please note that membership benefits are not applicable at shows we produce at other venues (such as the Fox Theatre, Centennial Hall, Club Congress, etc.), and that ask for a **minimum 72hrs notice for ticket requests** to any show. Requests made after that are not guaranteed tickets. For shows that are a combination of seated & general admission, which means we have very limited seating, we will make every effort to secure reserved seats for you, but seating is not guaranteed. All show information can be found on our website: [www.Rialtotheatre.com](http://www.Rialtotheatre.com).

To request tickets, contact:

[StadiumTickets@rialtotheatre.com](mailto:StadiumTickets@rialtotheatre.com) if you're a Stadium membership holder

[GoldenTickets@rialtotheatre.com](mailto:GoldenTickets@rialtotheatre.com) if you're a Golden Ticket membership holder

**Gifting Tickets:** Tickets are handled through the guest list and are transferrable, so if you're gifting your tickets, please let us know what name tickets should be held under. Upon request through the box office, we can give your guests a temporary membership card to use that night only.

**No-Show Policy:** If you know you are not able to make it to a show for which you requested tickets, please let the box office know by calling the box office at (520) 740-1000, even if the show has already begun. This frees up tickets for others who might be waiting for them. Multiple no-shows may result in ticket restrictions.

**Parking Passes:** Parking Passes are for either the Centro Garage (345 E. Congress) or Depot Garage (45 N. 5<sup>th</sup> Ave) and are allocated 10 at a time. Passes are valid for 1 year from the issue date, which is printed on each ticket. Contact us if you need more passes.

**24-hour Presale Access & Additional Ticket Benefits:** If you plan to purchase tickets along with your comp allotments for seated shows, please let us know as soon as possible so we can try to accommodate your request. Adjacent seats are subject to availability. Unless otherwise noted, online presale member tickets open at 10am (Noon for box office sales), 24 hours prior to the regular public on-sale. Presale ticket purchases are limited to 4 per membership. To access member presale or to have your membership discount of \$5 off up to 2 tickets per show applied when purchasing additional tickets online, enter your email address into the "promo code" field of the ticketing page, and options for presale and membership discounts will appear. You can always purchase tickets directly from the box office in person or over the phone.

**Membership Vouchers** for "2 Tickets to Any Show" must be redeemed in person for hard copy tickets through the box office and are valid for the lowest ticket price per show. We can place a 72-hour hold on tickets to be traded for vouchers in person by special request.

**Box office hours are Mon-Sat Noon-6pm and the box office phone number is (520) 740-1000.**

**\*191 Toole Member Benefits:**

The following Rialto membership benefits also apply at the 191 Toole Venue: Golden Ticket entrance to any show, Stadium 2 tickets monthly to any show, voucher for 2 tickets to any show, \$1 off all drinks. 24-hour presale ticket access, \$5 off tickets to shows, and early entrance to shows **do not** apply to 191 Toole shows.

Thanks again for supporting YOUR Rialto Theatre! Please feel free to reach out anytime to [development@rialtotheatre.com](mailto:development@rialtotheatre.com) or **(520) 740-1000** with questions or comments.

Cheers,

The Rialto Membership & Box Office Team

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