



How to Use Your Rialto Theatre Golden Ticket or Stadium membership

You Rock! Welcome to the Rialto Membership Family. Your support helps protect and program the historic Rialto Theatre, 191 Toole, and R Bar, and allows us to continue bringing excellent live performance to our community.

Welcome Packet:

Your membership packet contains your membership card along with any coupons, gift cards, and parking passes related to your membership benefits. Please note that your Rialto Membership card is also the same card used for \$1 off drinks, and up to "10% Discount at a Select Sponsors" (a complete list of participating businesses can be found on our website).

Show Tickets & Parking Passes:

Your Rialto membership is good for shows at both the Rialto Theatre and 191 Toole venues (excluding some rental events). Please note that membership benefits are not applicable at shows we produce at other venues (such as the Fox Theatre, Centennial Hall, Club Congress, etc.), and that we ask for a **minimum 72hrs notice for ticket requests** to any show. Requests made after that are not guaranteed tickets. For shows that are a combination of seated & general admission, we will make every effort to secure reserved seats for you, but seating is not guaranteed unless it's a fully-seated show. All show information can be found on our website: www.Rialtotheatre.com. When you'd like to use your 2 tickets to any show (for Golden Ticket members) or 2 tickets to any show per month benefit (for Stadium members), need more parking passes, or have questions, please email us at: development@rialtotheatre.com.

Tickets are handled through the guest list and are transferrable, so if you're gifting your tickets, please let us know what name tickets should be held under. If you know you are not able to make it to a show for which you requested tickets, please let the box office know by calling the box office at (520) 740-1000, even if the show has already begun. This frees up tickets for others who might be waiting for them.

Using your 24-hour presale access, Membership Vouchers, or \$5 off 2 tickets/show:

Member presale tickets go on sale at 10am, 24 hours before the public sale opens for online sales (noon for box office sales). To access member presale or to have your membership discount applied when purchasing additional tickets online, enter your email address into the "promo code" field of the ticketing page, and options for presale and membership discounts will appear. Please note that it may take 2-3 days after your membership purchase for your promo code to work when purchasing online tickets. If you'd like to save on the online fees, you can always purchase tickets directly from the box office in person or over the phone. Membership vouchers for "2 Tickets to Any Show" must be redeemed in person for hard copy tickets through the box office and are valid for the lowest ticket price per show. Higher-priced tickets will incur an upcharge. We can place a 72-hour hold on tickets to be traded for vouchers if you request that through the box office or by emailing development@rialtotheatre.com. **Box office hours are Mon-Sat Noon-6pm and the box office phone number is (520) 740-1000.**

191 Toole Member Benefits:

The following Rialto membership benefits also apply at the 191 Toole Venue: Golden Ticket entrance to any show, Stadium 2 tickets monthly to any show, voucher for 2 tickets to any show, \$1 off all drinks. 24-hour presale ticket access, \$5 off tickets to shows, and early entrance to shows **do not** apply to 191 Toole shows.

Thanks again for supporting YOUR Rialto Theatre! Please feel free to reach out anytime to development@rialtotheatre.com or (520) 740-1000 with questions or comments.

Cheers,
The Rialto Membership Team

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